

Our Terms and Conditions

Tuition is only available to those aged over 17 or aged 16 and in receipt of the higher rate Disability Living Allowance (mobility component). You must hold a valid UK provisional licence and must be legally entitled to drive in the UK.

You must inform your instructor of any matters which affect your ability or entitlement to have driving tuition, including loss of provisional licence.

You must inform your instructor immediately if you receive any enforcement on your driving licence during the period you are receiving tuition.

You and your instructor are responsible for agreeing the timing, location and duration of individual lessons.

If you wish to cancel a lesson, a minimum of 48 hours prior notice must be given. Any lessons cancelled with less than 48 hours' notice, you will be charged in full for the lesson(s) concerned. Lessons must be cancelled directly with your instructor.

Payment should be made by cheque, cash or bank transfer. Cheque should be made payable to the instructor.

The cost of tuition is based on the lesson price in force at the time of booking. You will be notified of any price changes a minimum of 14 days prior to the change coming into place.

You cannot sell or transfer lessons which have been purchased in your name to any other person.

Your instructor will carry the appropriate motor insurance, should you be involved in a collision as a learner driver while in control of driving the instructor's tuition vehicle.

All tuition will take place in the instructor's vehicle.

The instructor will make every effort to instruct the pupil to the highest standard, but can in no way be held liable for any errors that the pupil may make whilst driving and not accompanied by the instructor either before, during, or after a test.

The price paid for the driving test fee does not include the use of the car for the purpose of the test and any prior instruction. The current price per lesson will apply.

Any personal data you provide will be held securely and in accordance with the Data Protection Act 1998. We will use your personal data for the purpose(s) for which you have provided it.

Any verbal or physical abuse against your instructor will not be tolerated and the instructor has the right to terminate the lesson immediately should this occur.

The instructor reserves the right to terminate a lesson if he/she has reason to believe that the pupil is in any way under the influence of drink or drugs at the time of the lesson.

The instructor reserves the right to withhold the use of his/her vehicle for a driving test.

Practical Driving Tests will be booked by the student on the advice of their instructor. If a student wants to book their Practical Driving Test earlier than advised, they must arrange to take the test without their instructor present.

The terms and conditions are governed by English Law.

Complaints procedure:

In the event of any problem arising, you should resolve this with your instructor immediately. We recommend no further lessons are taken until this matter is resolved.